

This document is not a copy of the policy. It is a summary of the insurance coverages provided under the policy and your coverage may not necessarily include all of them. In the event of a difference of wording between the document and the policy, the policy will prevail, to the extent permitted by law.

GROUP INSURANCE POLICY NUMBER: **330011 - 00**

Subject to the terms and conditions of this policy issued to:

**ASSOCIATION GÉNÉRALE DES ÉTUDIANTS HORS CAMPUS DE L'UQTR
(AGEHCUQTR)**

« the Policyholder »

HUMANIA ASSURANCE INC.

« the Insurer »

Class 1 : All Eligible Students

agrees to pay the benefits or indemnities provided in this policy, provided that the Policyholder pays the required premiums.

Effective Date: September 1, 2024

TABLE OF CONTENT

- SCHEDULE OF BENEFITS 3
- Health Care Insurance 3
- Dental Care Insurance 7
- IDENTIFICATION OF THE PARTIES..... 9
- DEFINITIONS 11
- GENERAL PROVISIONS..... 16
- DESCRIPTION OF BENEFITS 22
- Health Care Insurance 22
- Dental Care Insurance 28

SCHEDULE OF BENEFITS

Health Care Insurance

General Provisions

| | |
|-----------------|--|
| Class 1 | All Eligible Students |
| Coverage Period | September 1, 2024 to August 31, 2025 |
| Termination Age | The coverage for this benefit ends upon the first of the following event: <ol style="list-style-type: none"> 1. When the participant reaches age ninety-nine (99); 2. The date of cancellation of the benefit or the policy. |

Coverage

| | |
|---|--|
| Deductible | None |
| Drug deductible | None |
| Direct Payment | Yes |
| Mandatory Generic Substitution | For drugs not included on the Régie de l'assurance maladie du Québec (RAMQ) drug list. |
| Overall Maximum for Health Care Insurance and Dental Care Insurance | \$10,000 per certificate |

Prescription drugs included and not included on the Régie de l'assurance maladie du Québec (RAMQ) drug list

Maximum \$500 / coverage period

| | |
|--|---|
| Contraceptives, antidepressants and psychostimulants | Supplementary to the RAMQ, 70% of eligible costs for generic, brand name with generic equivalent, and brand name (single source). |
| Vaccines not covered by the RAMQ | 100% of eligible costs Maximum \$100 / 12 consecutive months |

SCHEDULE OF BENEFITS

Health Care Insurance

Supplemental expenses

| | |
|---|---|
| Hospitalization (semi-private room) | 100% of eligible costs Maximum \$50 / day, maximum 30 consecutive days / hospitalization |
| Ambulance (ground) | 100% of eligible costs Maximum \$5,000/ coverage period |
| Education expenses – private tutor | \$10/ hour Maximum \$300/ accident or illness (not applicable to dependents) |
| Home Nursing Care (medical prescription required) | 100% of eligible costs Maximum \$5,000/ coverage period |

Diagnostic services

Maximum \$500 / coverage period

| | |
|---|------------------------|
| Laboratory tests (excluding routine check-ups) | 100% of eligible costs |
| Magnetic Resonance Imagings (MRI) | 100% of eligible costs |
| X-rays and private ultrasounds services performed in a private clinic (excluding maternity ultrasounds) | 100% of eligible costs |

SCHEDULE OF BENEFITS

Health Care Insurance

Orthotics and Prostheses

| | |
|--|--|
| Artificial eyes | 100% of eligible costs Maximum of one (1) prosthesis per eye per lifetime Maximum of one (1) cleaning per coverage period |
| Artificial limbs | 100% of eligible costs Maximum of one (1) per amputated member for life, rental or purchase at the discretion of the insurer. |
| Hearing aid (excluding hearing tests) | 100% of eligible costs Maximum \$500/ 36 consecutive months |
| Bras adapted for breast prostheses following a radical mastectomy | 100% of eligible costs Maximum of two (2)/ coverage period |
| Custom-made orthopaedic shoes, podiatric orthotics and prostheses and arch supports | 100% of eligible costs Maximum \$400/ coverage period |
| Hair replacement piece required due to a medical condition or as a result of chemotherapy treatments | 100% of eligible costs Maximum \$400 per lifetime |

Medical Supplies

| | |
|--|---|
| Non-motorized wheelchair, ventilator, hospital bed, or any other equipment designed for temporary therapeutic use in a hospital. | 100% of eligible costs Maximum \$5,000 per lifetime, purchase or rental must be approved by the insurer. |
| Orthopaedic corset | 100% of eligible costs Purchase or rental must be approved by the insurer. |
| Cane, crutches, walkers | 100% of eligible costs Maximum of one (1) per lifetime per type of mobility aid. Purchase or rental must be approved by the insurer. |
| Compression garments for the severely burned | 100% of eligible costs Maximum \$500 per lifetime, purchase or rental must be approved by the insurer. |
| Compression stockings of 20 mm of HG or more, in the case of venous or lymphatic system insufficiency | 100% of eligible costs Maximum of two (2)/ coverage period |

SCHEDULE OF BENEFITS

Health Care Insurance

Health Care Professionals

Maximum \$600 / coverage period

| | |
|--|--|
| Acupuncturist | 100% of eligible costs Maximum \$30/ visit and \$400/ coverage period |
| Dietician | 100% of eligible costs Maximum \$30/ visit and \$400/ coverage period |
| Occupational therapist | 100% of eligible costs Maximum \$30/ visit and \$400/ coverage period |
| Naturopath | 100% of eligible costs Maximum \$30/ visit and \$400/ coverage period |
| Osteopath | 100% of eligible costs Maximum \$30/ visit and \$400/ coverage period |
| Podiatrist | 100% of eligible costs Maximum \$30/ visit and \$400/ coverage period |
| Chiropractor | 100% of eligible costs Maximum \$40/ visit and \$400/ coverage period |
| Massage therapist Orthotherapist | 100% of eligible costs Maximum \$40/ visit and \$400/ coverage period |
| Physiotherapist | 100% of eligible costs Maximum \$40/ visit and \$400/ coverage period |
| Psychologist Psychotherapist Psychoeducator Sexologist Social worker | 100% of eligible costs Maximum \$45/ visit and \$400/ coverage period |

Vision Care

| | |
|--------------------------------|--|
| Eye examination | 100% of eligible costs Maximum \$45/ 12 consecutive months |
| Eye glasses and contact lenses | 100% of eligible costs Maximum \$100/ 24 consecutive months |
| Laser eye surgery | 100% of eligible costs Maximum \$200 per lifetime |

SCHEDULE OF BENEFITS

Dental Care Insurance

General Provisions

| | |
|-----------------|--|
| Class 1 | All Eligible Students |
| Coverage Period | September 1, 2024 to August 31, 2025 |
| Termination Age | The coverage for this benefit ends upon the first of the following event: <ol style="list-style-type: none"> 1. When the participant reaches age ninety-nine (99); 2. The date of cancellation of the benefit or the policy. |

Coverage

| | |
|---|---|
| Deductible | None |
| Fee Schedule | Current fee guide for the province of residency of the insured. |
| Direct Payment | Yes |
| Overall Maximum for Health Care Insurance and Dental Care Insurance | \$10,000 per certificate |
| Overall Maximum | \$500/ coverage Period |

Diagnostic and Preventive Care

| | |
|---|-----------------------|
| Diagnosis Examinations and X-rays | 70% of eligible costs |
| Prevention Cleaning and Polishing | 70% of eligible costs |

SCHEDULE OF BENEFITS

Dental Care Insurance

Basic Care

| | |
|---|-----------------------|
| Surgery Extractions | 70% of eligible costs |
| General Anaesthesia During a surgery or treatment | 70% of eligible costs |
| Minor Restoration Fillings* | 70% of eligible costs |
| Periodontics Gum Treatment | 50% of eligible costs |
| Endodontics Root Canal | 50% of eligible costs |

Dental Care following an accident

| | |
|--|--|
| Upon approval from the insurer, all treatments, interventions, or X-rays. A 90-day period to report an incident, and 160 days to receive treatments. | 100% of eligible costs Maximum \$5,000/ 12 consecutive months |
|--|--|

* Amalgam fillings (gray fillings) for molars and composite fillings (white fillings) for other teeth.

IDENTIFICATION OF THE PARTIES

Dependents

An insured employee's spouse and dependent children who have been reported to the Insurer, as defined below:

Spouse

The person:

- who is married to and resides with the insured employee; or
- who is living in a spousal relationship with the insured employee for at least twelve (12) consecutive months; or immediately if a child is born of this union and
- is designated as the spouse on the form "Declaration of Matrimonial Status" by the employee and
- is publicly presented as his or her spouse.

However, annulment of marriage, divorce or separation entails the loss of status as the spouse.

Dependent Child

To be eligible, the child of the insured employee or of his spouse must be single and without full-time employment, be a Canadian resident and depend on the insured employee or the spouse for financial support. Furthermore, the child must be:

- under age twenty-one (21); or
- between age twenty-one (21) and twenty-five (25) inclusive and attending a recognized educational institution as a registered full-time student; or
- whatever his age, totally disabled since before his or her eighteenth (18th) birthday.

Insured

The insured employee and his or her dependent(s) at the time the insurance becomes effective, according to the terms and conditions of the policy.

IDENTIFICATION OF THE PARTIES

Participant

The participant is the student or the employee who meets the requirements of insurability and is insured under this contract.

Plan Administrator

The organization responsible for administrating this Group Policy and paying claims for Extended Health Care and Dental benefits. Under this contract, the plan administrator is Plan Major Inc.

Policyholder

The policyholder is designated as such in the group insurance application and represents one of the two parties of this contract.

Student

The student is a member of the ASSOCIATION GÉNÉRALE DES ÉTUDIANTS HORS CAMPUS DE L'UQTR. Also covered by this term are students who are not members of the student association and are on an internship authorized by the institution.

University

The University is the educational institution, as indicated in the group insurance application.

DEFINITIONS

DEFINITIONS

A

Accident

A non-intentional, sudden, accidental and unexpected event that is exclusively due to an external cause of violent nature and resulting, directly and independently of any other cause, in bodily injury.

Amendment and Withdrawal Period

The period predetermined by the student association and the plan administrator during which a member may make changes or withdraw from the plan. This period is indicated on the plan administrator's website.

B

Bodily Injury

Body lesion resulting directly from an accident sustained by the insured person while the policy is in effect.

D

Diagnostic Services

The medical examinations and tests necessary to identify the nature or extent of an illness or injury and that are administered to the Insured in the offices of a physician or dentist, in a hospital or in a private health care facility that has been pre-approved by the Insurer, where such examinations and tests have been prescribed by a physician, dentist or nurse practitioner.

Drug Deductible

The amount to be paid by the Insured for each eligible drug before co-insurance is applied.

DEFINITIONS

C

Co-Insurance

Percentage of eligible expenses paid by the Insurer.

Convalescent Hospital

Institution recognized as a hospital center for prolonged care under the Government Health Insurance Plan in the covered person's province of residence and the prolonged care unit or the care unit reserved for the convalescents in a hospital.

D

Day

Calendar day, unless indicated otherwise under the coverage.

Deductible

Part of the eligible expenses that the insured must pay before the Insurer will make a reimbursement. The deductible is applicable only once per calendar year.

The eligible expenses paid by the insured during the last three (3) months of a calendar year and used to cover in whole or in part the deductible for the year are applied to reduce the following year's deductible.

Dentist

A dentist or dental surgeon who is a member in good standing of his or her provincial professional association or a professional association recognized by the legislative authorities where the dentist practices and who actively practices his or her profession in Canada.

Denturologist

Any denturologist who is member in good standing of his or her provincial professional association or professional association recognized by the legislative authorities where the denturologist practices and who actively practices his or her profession in Canada.

DEFINITIONS

Disease

Deterioration of health or disorder of the organism not caused by an accident and assessed by a physician.

E

Eligible Expenses

Costs incurred by the Insured for medical supplies or services which are considered reimbursable expenses as they:

- are included in coverage under the Schedule of Benefits; and
- are reasonable, ordinary and customary expenses; and
- are recommended, approved or prescribed by a health care professional; and
- are approved by the Insurer; and
- exceed the amounts reimbursed or reimbursable by any other insurer or government plan.

F

Fee Schedule

The current fee schedule for oral procedures listed in the Schedule of Benefits. If there is no applicable guide in that province or territory, the fee schedule for the Province of Quebec is used.

G

Government Plan

Any insurance plan established by or under the administrative control of any government or government agency.

DEFINITIONS

H

Hospital

Institution recognized as a hospital center for short-term care by the provincial Government Health Insurance Plan in the covered person's province of residence. However, the definition of hospital does not include a prolonged-care unit or convalescent hospital.

Hospitalization

Hospital stay with a minimum duration of eighteen (18) hours as an in-bed patient or following a one-day surgery.

M

Maximum

The maximum amount of coverage available for a specified period for each Insured, as indicated in the Schedule of Benefits, after application of the deductible, user fee and co-insurance, if applicable.

N

Natural Elements

Indicates natural catastrophes such as earthquakes, storms, floods, landslides or any catastrophe of a comparable nature.

O

One-day Surgery

Surgery that requires the services of an anaesthetist.

P

Physician

DEFINITIONS

A health care professional who is legally authorized to practice medicine in Canada within the scope of his or her medical degree (M.D.), who is a member in good standing of his or her professional association and who actively practices his or her profession in Canada.

R

Reasonable and Customary Charges

Fees or charges that do not exceed the rate usually charged by other professionals, similar health care facilities or pharmacies in the same jurisdiction when they provide identical or comparable care, services or supplies.

GENERAL PROVISIONS

Cession

Neither the policy contract nor the insurance of an insured employee can be transferred or mortgaged.

Changes to Governmental Policies

The premium is established taking into account the benefits payable under current governmental social programs. In the event of modification to laws and programs that affect the Insurer's obligations, the Insurer can adjust the premium consequently and this, starting the effective date of the modification.

Furthermore, in the event of differences between the terms and conditions of the policy and the Quebec Act Respecting Prescription Drug Insurance, the Act will have precedence.

Contract

The policy, the insurance application and the enrolment forms of the participants form part of the policy contract.

When an effective date is stated for the termination or the modification of any coverage, the effective date occurs on that date at 12:01 a.m., at the place of establishment of the Policyholder.

Effective Date of Coverage

Student

The student's insurance will be effective on the effective date of the contract for the school year, provided that the student meets the following conditions:

- is actively a student;
- is covered by the health insurance plan of the province of residence or by an equivalent private insurance;
- has not withdrawn during the amendment and withdrawal period;
- tuition fees have been paid in full. Any claim made after the start of the current session but before the payment of tuition fees will be eligible for reimbursement after the payment of tuition fees, and provided that all other conditions for the effective date of insurance are met.

GENERAL PROVISIONS

Dependent

Dependent coverage begins:

- at the same date as the effective date of the insured employee's coverage, provided the Insurer has received the form concerning the insured employee's dependent within the thirty (30) days immediately following the effective date of the insured employee's insurance coverage;
- in all other circumstances, as of the date when the person meets the definition of dependent if the Insurer receives the request within the thirty (30) days immediately following the day when this person became dependent, otherwise, as of the date the request is received by the Insurer.

Notwithstanding what precedes, in the case of benefits other than Health Care Insurance, the effective date of the insurance of any dependent who is hospitalized at the time of the request, is delayed until the date the person is discharged from the hospital.

However, the Health Care Insurance of a newborn dependent of the plan member, shall go into force immediately at birth, provided it is a live birth and that a family plan or single parent plan is already in force.

At no time does dependent coverage begin before the effective date of the insured employee's coverage.

Eligibility

Student

A student who is a member of the ASSOCIATION GÉNÉRALE DES ÉTUDIANTS HORS CAMPUS DE L'UQTR and insured by the health insurance plan of their province of residence.

Notwithstanding the above, members of the ASSOCIATION GÉNÉRALE DES ÉTUDIANTS HORS CAMPUS DE L'UQTR who are neither Canadian citizens nor residents will be eligible for coverage only if they are covered by the health insurance plan of their province of residence or by an equivalent private plan.

Dependents

Dependents of a student or employee become eligible for insurance at the later of:

- the date on which the student or employee on whom they are dependent becomes eligible for insurance;
- the date on which they meet the definition of a dependent under this contract.

GENERAL PROVISIONS

End of Coverage

1. Coverage of the participant ends at the earliest of the following dates:
 - a. the date of cancellation, annulment or termination of the insurance policy contract;
 - b. the date on which he no longer meets the conditions of eligibility;
 - c. with respect to a specific coverage, other than the Health Care Insurance benefit, as of the date where he reaches termination age for the benefit;
 - d. the date on which the participant dies.

The Insurer reserves the right to terminate the participant's insurance in the event of non-payment of the premium within a reasonable time frame.

2. Dependent coverage ends at the earliest of the following dates:
 - a. the date on which the participant ceases to be insured;
 - b. the date the dependent ceases to be an eligible dependent;
 - c. as of the date upon which the dependent reaches the termination age for the coverage;
 - d. as of the date the dependent insurance ends according to the terms of the contract;
 - e. the date on which the dependent dies.

The Insurer reserves the right to terminate the dependent's insurance in the event of non-payment of the premium within a reasonable time frame.

End of Policy Contract

The policy ends:

1. as of the date of reception, by the Insurer, of a written notice from the Policyholder or as of the date stipulated in this notice, if after the reception date;
2. subject to the provisions of the law, as of the date stipulated in the termination notice given by the Insurer to the Policyholder;
3. as of the due date of the unpaid premium, if payment of the premium is not made before the end of the grace period.

GENERAL PROVISIONS

Enrolment

Student

Enrolment is automatic for all eligible students, with opting-out available during the amendment and withdrawal period.

Dependents

Students who wish to insure their dependents under this policy must complete and forward to the plan administrator a request for insurance to that effect during the amendment and withdrawal period.

Evidence of Insurability

The insured employee is responsible for all expenses incurred for the preparation and production of evidence of insurability required by the Insurer.

Misrepresentations and Omissions

Subject to the provisions of the law, all misrepresentations or omissions likely to influence the evaluation of the risk cancel the insurance of the said insured employee or of the said dependent.

Notice and Proof of Claim

All claims must be detailed to the Insurer's satisfaction, produced in writing and sent to the head office of the Insurer within ninety (90) days of the event. Expenses are considered as incurred as of the date that the services or the articles were provided.

In the event of cancellation of the contract, no benefits are payable by the Insurer for claims received after the ninety (90) days following the cancellation date of the contract.

Any payment is made in Canadian legal tender.

Payment of premium

The educational institution will be responsible for collecting members' premiums and remitting them to the plan administrator within a reasonable time frame.

GENERAL PROVISIONS

Premium

The Insurer may change the premium rates on the following dates:

1. on the renewal date, if the Insurer provides written notice to the Policyholder or the plan administrator no later than thirty-one (31) days before that date; or
2. on any other date, if:
 - a. the benefits or classes of students eligible for insurance under this contract are changed;
 - b. there is a change in the nature, content or cost of government plans.

Responsibilities of the Policyholder

For the purposes of administering this contract, the Policyholder is the student's mandatary, except for the rights and obligations assigned to them personally.

The Policyholder must inform the students of their rights and obligations under this contract, as well as of any subsequent changes that may be made to it. The member and the beneficiary have the right to consult the insurance policy at the Policyholder's premises and to take a copy of it.

The Policyholder must diligently provide the Insurer with any information necessary for the administration of this contract. It is the duty and responsibility of the Policyholder to transmit to the Insurer all information and documents with regard to enrolments and the modification notices of the students and employees eligible for group insurance, as well as all information necessary to establish the insurance class. The Policyholder authorizes the Insurer to review its records and files at any reasonable time, while this policy is in effect and for the three (3) years following its termination.

Ontario residents only:

- Every action or proceeding against an insurer for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the Limitations Act of 2002.
- If you had designated a beneficiary for the benefits provided by your previous group insurance provider, this designation shall automatically apply under this policy, unless you make a request to change the beneficiary by submitting a beneficiary change form.

Renewal

The policy is automatically renewed yearly on the renewal date for a period of twelve (12) months, except if a written notice of non-renewal or of modification is transmitted by the Insurer to the Policyholder or to his representative of record, at least one hundred and twenty (120) days before the date of renewal.

GENERAL PROVISIONS

The Insurer reserves the right to modify the rates whenever changes affect the underwriting cost basis or the cost to service the group insurance policy, such as:

1. Any change in the nature of the risk;
2. Any change requested by the Policyholder;
3. Any material change in size or demographic exceeding 15%.

Subrogation and Reimbursement – Third Party Liability

Health Care Insurance and Dental Care Insurance Benefits

When any amount is paid to the Insured under this contract under Extended Health or Dental Insurance coverage as a result of an illness or accident for which legal liability is attributable to a third party, the Insurer is subrogated to the rights of the Insured and may recover from that third party the amounts it has paid, where permitted by law.

The joint and several liability or contributory negligence of the member shall not affect the member's obligations and the rights of the Insurer under this section.

Waiver

Any waiver or omission on the part of the Insurer to require the performance or observance of any provision of this contract shall not be construed as a waiver of the Insurer's right to take the necessary measures against any subsequent failure to perform or observe the same provision. In addition, the fact that the Insurer has approved any action by the Policyholder or a member where such approval was required does not relieve the Policyholder or member of the requirement to obtain the Insurer's approval for any subsequent similar action.

DESCRIPTION OF BENEFITS

Health Care Insurance

Class 1: All Eligible Students

When the participant or the dependent is insured under the present coverage, the following eligible amounts are reimbursed, for each insured person, subject to the deductible, the reimbursement level and limited to the maximum specified in the Schedule of Benefits.

Prescription drugs included and not included on the Régie de l'assurance maladie du Québec (RAMQ) drug list

When prescribed by a doctor and dispensed by a licensed pharmacist, this coverage reimburses any part of the cost not assumed by a governmental insurance plan for the following prescription drugs:

- as a supplementary (secondary payer) to the Régie de l'assurance maladie du Québec (RAMQ), oral contraceptives, hormonal IUDs, contraceptive injections, contraceptive rings, contraceptive patches, contraceptive implants, antidepressants, and neurostimulants;
- vaccines not covered by the Régie de l'assurance maladie du Québec (RAMQ), excluding vaccine administration fees.

Supplemental Expenses

Hospitalization (semi-private room)

The cost of stay in a semi-private room in a hospital in Canada, which is in excess of any cost paid for by any governmental insurance plan.

Ground Ambulance

The cost of ambulance transportation to the nearest hospital where the insured can receive proper treatment.

When the health of the insured requires it, and if prescribed by a physician, the costs of transportation for the return home.

Education Expenses – Private Tutor Program

The service cost of a private tutoring service in case of accident or illness.

DESCRIPTION OF BENEFITS

Health Care Insurance

Home Nursing Care

The cost for home care provided by a nurse or nursing assistant who is a member in good standing of a professional body, when the care is medically necessary and ordered by the attending physician. The nurse cannot be a relative or an individual normally residing with the insured.

Diagnostic Services

Except for genetic screening, the cost of the exams listed in the Summary of Benefits are reimbursed, provided that they are prescribed by the attending physician for diagnostic purposes.

Orthotics and Prostheses

The incurred costs are eligible only for items manufactured by laboratories licensed under the terms of a public health protection act.

The following costs are reimbursed provided they are prescribed by the attending physician:

- Orthopaedic shoes, excluding running shoes and sandals
- Open shoes, wide shoes or straight shoes (modification or adjustment)
- Podiatric orthotics and prostheses, and arch supports
- Artificial eye: Initial cost only for the same eye, provided that the event that caused the loss of the eye and the purchased of this prosthetic occurred while the individual is insured under the terms of this benefit, including one (1) cleaning per coverage period
- Artificial limb: Initial cost only for the same limb, provided that the event that caused the loss of the limb and the purchased of this prosthetic occurred while the individual is insured under the terms of this benefit
- Bras adapted for breast prostheses following a radical mastectomy
- Hair replacement piece required due to a medical condition or as a result of chemotherapy treatments. The hair prosthesis does not require a doctor's prescription
- Hearing aid: The cost of purchase, repair and maintenance are covered.

DESCRIPTION OF BENEFITS

Health Care Insurance

Medical Supplies

Provided they are prescribed by the attending physician's prescription, the expenses listed in the Summary of Benefits are reimbursed (purchase or rental, at the Insurer's discretion).

The following are not covered: stethoscopes, sphygmomanometers or other appliances of similar nature as well as domestic appliances such as whirlpool baths, air purifiers, humidifiers, air conditioners or other appliances of similar nature.

Health Care Professionals

The professional fees of the specialists listed in the Summary of Benefits are reimbursed, provided that they are members in good standing of their corporation or of their professional association recognized by the Insurer.

Vision Care

Eye Examination

The costs of an eye examination by a licensed optometrist are reimbursed.

Eyeglasses and Contact Lenses

The expenses listed in the Summary of Benefits are reimbursed, provided they are prescribed by a licensed ophthalmologist or optometrist.

Laser Eye Surgery

The expenses listed in the Summary of Benefits are reimbursed, provided they are prescribed by a licensed ophthalmologist or optometrist.

Exclusions

The following are not reimbursed:

1. Prescription drugs not listed in the Summary of Benefits;

DESCRIPTION OF BENEFITS

Health Care Insurance

2. Service charges, treatments, devices, accessories, drugs or medications used on an experimental basis or not commonly recognized for use or that exceed normal and reasonable standards;
3. Surgery expenses that the insured must assume entirely, except if this surgery was preapproved by the Insurer;
4. Services, care or products not included in the list of eligible costs ;
5. The costs covered by a government plan, even if the insured is not eligible for said government plan, or for any other insurance plan that includes medications provided during a hospital stay;
6. Services rendered by a relative or a friend of the insured, with the exception of situations specifically covered herein;
7. The costs incurred as a result of an intentionally self-inflicted injury or disease or an attempted suicide, whether he is conscious of his actions or not;
8. The costs incurred following an injury sustained by the insured, which is the result of:
 - a. The commission or attempted commission of a criminal act;
 - b. Military operation or active service in the armed forces of any country;
 - c. Active participation in a public confrontation, a riot or an insurrection, real or perceived, or as a result of a war or any other hostile action, whether such war is declared or undeclared;
 - d. The insured driving any land or water motor vehicle while under the influence of narcotic drugs or with a blood-alcohol level that exceeds the limit allowed by applicable laws at the place of the accident or under the influence of medication not taken as prescribed or not at the dosage recommended by the manufacturer;
9. Should Health Canada approve a new medication that can significantly affect the cost of coverage, the Insurer reserves the right to exclude said medication from the coverage if it is not included in the RAMQ's Public Prescription Drug Insurance Plan or to modify the insurance premium commencing on the date of the approval.

DESCRIPTION OF BENEFITS

Health Care Insurance

Coordination of Benefits

If the insured is covered under the terms of another group or individual insurance plan or through a governmental plan, the sum of all benefits payable cannot exceed 100% of expenses incurred.

The order of payment of benefits is as follows:

the plan that does not include a coordination of benefits provision becomes the first payer; or

1. The plan that does not include a coordination of benefits provision becomes the first payer; or
2. The plan that covers an insured as an employee has priority over the plan that covers the insured as a dependent; or
3. When an insured is covered by more than one plan, the order of payment is as follows:
 - a. First payer: the group plan in which he or she participates as an active, full-time employee;
 - b. Second payer: the group plan in which he or she participates as an active, part-time employee;
 - c. Third payer: the group plan in which he or she participates as a retiree; or
4. When a person is covered as a spouse, priority is as follows:
 - a. first payer: the group plan in which he or she participates as an employee;
 - b. second payer: the group plan that covers him or her as a dependent;

If a person is covered as a spouse or surviving spouse under more than one group plan, priority is as follows:

- a. First payer: the group plan covered that person for the least amount of time;
 - b. Second payer: the other plan;
5. When dependent children are covered under more than one group plan, priority is as follows:
 - a. First payer: the group plan of the parent with the earlier birthdate (month/day) in the calendar year;
 - b. Second payer: the group plan of the parent with the later birthdate (month/day) in the calendar year;

DESCRIPTION OF BENEFITS

Health Care Insurance

- c. Third payer: if both parents have the same birthdate, the plan of the parent whose first name begins with the earlier letter in the alphabet.
6. Where coverage is available for a dependent child under a survivor benefit arrangement, the order of payment for the group plans which were in effect prior to the parent's death will be maintained, unless additional parental coverage becomes effective. If additional parental coverage becomes effective, the survivor plan becomes last payer.

In the case of single custody of a dependent child, priority for payment is established as follows:

- a. First payer: the group plan of the parent with custody of the dependent child;
- b. Second payer: the group plan of the spouse of the parent with custody of the dependent child;
- c. Third payer: the group plan of the parent not having custody of the dependent child;
- d. Fourth payer: the group plan of the spouse of the "third payer" parent.

Extension of Coverage for Insured Dependents

Upon the death of the participant insured under the present coverage, the Health Care insurance of his dependents is extended, without payment of premiums up to the earliest of the following dates:

1. The end date of the current academic year paid by the participant;
2. The date upon which the Health Care insurance of the dependent would have ended;
3. The date of annulment of the present insurance coverage or of the insurance policy.

General Provisions

The general conditions and definitions apply to this coverage

DESCRIPTION OF BENEFITS

Dental Care Insurance

Class 1: All Eligible Students

When the insured is covered by this benefit, eligible expenses are the expenses reasonably incurred, recommended by a dentist and justified by the standard practice of dentistry for the care described below and for which the costs do not exceed those listed in the fee guide of the Quebec Association of Surgical Dentists, subject to the deductible amount, reimbursement level and maximum amounts indicated in the Schedule of Benefits.

When a fee is not published for a given year, the term fee can also mean an adjusted tariff determined by the Insurer.

Treatment Plan

When the total estimated cost of a comprehensive dental treatment proposed for an insured individual exceeds \$500, the insured must submit a detailed treatment plan to the insurer before starting the treatment. The insurer then confirms to the insured the reimbursement to which he is entitled according to the provisions of the contract. The treatment plan must indicate the type of treatments that will be provided, the dates on which the treatments are to take place and the cost of each treatment.

The submitted treatment plan must be performed by the dentist from whom the plan originates, within twelve (12) months following the date of approval by the insurer; otherwise, the insured must submit a new treatment plan to the insurer for reassessment.

Diagnostic and Preventive Care

Diagnostic

- Comprehensive exam, once (1) per period of thirty-six (36) consecutive months
- Follow-up exam, once (1) per period of six (6) consecutive months
- Complete series of periapical and panoramic x-rays, both limited to one (1) series every thirty-six (36) consecutive months
- Other x-rays and their interpretation, once (1) per period of six (6) consecutive months
- Emergency consultations

Preventive

- Teeth cleaning and polishing, once (1) per period of six (6) consecutive months

DESCRIPTION OF BENEFITS

Dental Care Insurance

Basic Care

Surgery

- All extractions

General Anaesthesia

- During oral surgery
- During the treatment of fractures or luxations
- During periodontal surgery

Minor Restoration

- Cavity ablation and sedative dressing
- Bacterial cultures/smears for the purpose of identifying pathological agents
- Biopsy
- Staining of oral mucosa for diagnostic purposes
- Fillings: Amalgam for molars and composite for all other teeth
- Veneer fabricated on-site, once (1) per period of sixty (60) consecutive months for the same tooth
- Prostheses repair, rebasing and packing

Periodontics

- Scaling, two (2) units per period of twelve (12) consecutive months
- Care for acute infection and other lesions
- Application of desensitizing agent
- Periodontal surgery
- Gingival curettage and root planing
- Splinting (with the exception of splinting with Maryland-type wing)
- Occlusion adjustment / alignment
- Periodontal devices (to control bruxism)

DESCRIPTION OF BENEFITS

Dental Care Insurance

Endodontics

- Pulp capping
- Pulpotomy / pulpectomy
- Root canal treatment
- Apexification
- Apectomy
- Retrograde filling
- Root amputation
- Hemisection
- Intentional reimplantation
- Intraosseus endodontic stabilizer
- Emergency treatments

Dental Care following an accident

The cost of professional care by a dental surgeon for the repair of damage caused by an accident to natural, healthy teeth or the cost of an initial dental prosthesis required following an accident are reimbursed, provided the accident occurred within the period during which this coverage is in force is reported within ninety (90) days and the services are rendered or the purchase is made, less than one hundred sixty (160) days after the accident.

Exclusions

The following are not reimbursed:

1. The cost of treatments started or planned before the effective date of coverage;
2. The cost of general anaesthesia, except if necessary or in direct relation to oral or periodontal surgery;
3. Treatments for aesthetic purposes;
4. Treatments that are not provided by a physician or dentist or under the direction and supervision of one of these specialists;

DESCRIPTION OF BENEFITS

Dental Care Insurance

5. Costs that the insured would not have been required to pay if he had not been insured, or costs that he is not required to pay or that he would not be required to pay if he had availed himself of the provisions of any public insurance plan, social security measure or governmental plan to which he could have been eligible;
6. The procedures that are not listed in the fee guide indicated in the Schedule of Benefits, as well as the costs exceeding the fees listed in this guide;
7. The costs incurred as a result of an intentionally self-inflicted injury or disease or an attempted suicide, whether conscious of his actions or not;
8. The costs incurred following an injury sustained by the insured, which is the result of:
 - a. the commission or attempted commission of a criminal act;
 - b. a military operation or active service in the armed forces of any country;
 - c. active participation in a public confrontation, a riot or an insurrection, real or perceived, or as a result of a war or any other hostile action, whether such war is declared or undeclared;
 - d. the insured driving any land or water motor vehicle while under the influence of narcotic drugs or with a blood-alcohol level that exceeds the limit allowed by applicable laws at the place of the accident or under the influence of medication not taken as prescribed or not at the dosage recommended by the manufacturer;
9. The cost of replacing dental prostheses or appliances which have been lost, misplaced or stolen, as well as any duplicating of a prosthesis or other appliance;
10. Dental treatments that are related to implants, the implants and any prosthesis that is supported by the latter, the cost of any separator and all costs for periodontal treatment using the twinning technique;
11. The cost of any consultation related to oral or dietary hygiene as well as any plaque control program;
12. Any costs of missed appointments or for completing benefit request forms or additional information required by the Insurer; as well as the fees invoiced by the dentist for his travel time, his transportation expenses and all advice provided through any means of telecommunications;
13. The fees invoiced by a dentist for any extra time for explanation due to the complexity of the treatment plan, or when the insured requires this extra time for explanation, when the diagnostic

DESCRIPTION OF BENEFITS

Dental Care Insurance

material comes from another source, for consultation with the insured or for consultation with another dentist;

14. Services rendered by a relative or a friend of the insured.

Limitations

When, for the chosen treatment, the restoration technique or materials used exceed the usual standard, the additional expenses thus incurred shall be paid by the insured.

In addition, if there are several types of treatment for the insured's dental condition, the Insurer will reimburse the expenses for the least expensive standard and appropriate treatment.

Coordination of Benefits

If the insured is covered under the terms of another group or individual insurance plan or through a governmental plan, the sum of all benefits payable cannot exceed 100 % of the expenses incurred.

The order of payment is as follows:

1. The plan that does not include a benefit coordination provision becomes the first payer; or
2. The plan that covers an insured as a participant has priority over the one that covers him as a dependent; or
3. When an insured is covered by more than one plan, the order of payment is as follows:
 - a. First payer: the group plan in which he or she participates as an active, full-time employee;
 - b. Second payer: the group plan in which he or she participates as an active, part-time employee;
 - c. Third payer: the group plan in which he or she participates as a retiree; or
4. When a person is covered as a spouse, priority is as follows:
 - a. First payer: the group plan in which he or she participates as an employee;
 - b. Second payer: the group plan that covers him or her as a dependent;
5. If a person is covered as a spouse or surviving spouse under more than one group plan, priority is as follows:

DESCRIPTION OF BENEFITS

Dental Care Insurance

- a. First payer: the group plan covered that person for the least amount of time;
 - b. Second payer: the other plan;
6. When dependent children are covered under more than one group plan, priority is as follows:
- a. First payer: the group plan of the parent with the earlier birthdate (month/day) in the calendar year;
 - b. Second payer: the group plan of the parent with the later birthdate (month/day) in the calendar year;
 - c. Third payer: if both parents have the same birthdate, the plan of the parent whose first name begins with the earlier letter in the alphabet.
7. When coverage is available for a dependent child under a survivor benefit arrangement, the order of payment for the group plans which were in effect prior to the parent's death will be maintained, unless additional parental coverage becomes effective. If additional parental coverage becomes effective, the survivor plan becomes last payer.

In the case of single custody of a dependent child, priority for payment is established as follows:

- a. First payer: the group plan of the parent with custody of the dependent child;
- b. Second payer: the group plan of the spouse of the parent with custody of the dependent child;
- c. Third payer: the group plan of the parent not having custody of the dependent child;
- d. Fourth payer: the group plan of the spouse of the "third payer" parent.

Extension of Coverage for Insured Dependents

Upon the death of the participant insured by the present coverage, the Dental Care insurance of his dependents is extended, without payment of premiums up to the earliest of the following dates:

1. The current academic year end date paid for by the participant;
2. The date upon which the Dental Care insurance of the dependent would have ended;
3. The date of cancellation of the present insurance coverage or of the insurance policy.

DESCRIPTION OF BENEFITS

Dental Care Insurance

General Provisions

The general conditions and definitions apply to this coverage.

NOTICE

To ensure the confidentiality of the personal information held about you, Humania Assurance will set up an insurance file in which will be entered the information provided on your insurance application, as well as any insurance claim information.

Only those employees or representatives responsible for underwriting, investigating and processing claims or any other person authorized by you will have access to this file.

Your file will be kept in the company's offices.

You are entitled to consult the personal information contained in this file and to have it rectified, if necessary, by sending a written request to the following address:

Access to information Officer
Humania Assurance Inc.
1555 Girouard Street West
Saint-Hyacinthe (Quebec) J2S 2Z6